

# **DSS Tutorial Worked Example**

When following this example, it will help to also have the software running and to refer to the software itself, as well as the screenshots within this document, as you go along.

The tenant Steven Grosvenor is assigned to the property named The Grove. The period of the tenancy is 1 year. The monthly rent is £600. The DSS pays £400 every month and the tenant tops this up to £600 by paying £50 per week.

This is how you would enter this in the software:

### Create the tenant in Tenant Manager

In the Tenant Details section, make a note on Mr. Grosvenor's records using the Notes box that his rent is partly paid by the DSS every month and that he adds to this weekly. This will help you maintain a comprehensive record. See Screenshot 1 below.

#### Screenshot 1

Personal information —				Most Recer	nt Tenancy —		
Tenant Title:	First Name:	Last Name:		Property Na	ime:		
Mr 💌 ···	Steven	Grosvenor		The Grove			
Initials:	Application Form Link:			Start Date:		End Date:	
		•••	•	01/09/200	7 💌	01/09/2008	-
Telephone:	Mobile:	E-mail:		Rent:		Deposit:	
					£600.00		£100.00
Tenant Occupation				Notes and O	Comments —		
Occupation:		Work Telephone:		Notes:			
				DSS pays b weekly	oulk monthly -	tenant tops up	*
Street No and Name:	City:	Post Code:					
							$\overline{\mathbf{x}}$
Town:	County:	Country: United Kingdom	·	<b>1</b>	plication I	Form	



In Tenant Manager, under the Tenancy Details section, click Add New Tenancy and in the new tenancy screen that appears, enter the start and end dates for the 1 year period.

In this example, you would create a tenancy agreement for Mr Grosvenor starting on 01/09/2007 and ending on the 31/08/2008 with the payment term set to monthly. When you have done this, you will get the usual message to say that a rent schedule has been created.

If you now go to the Rent Schedule section, you will see a schedule for a period of 1 year with monthly payments of £600. See Screenshot 2 below.

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Property Name		Date Owed	Amount Owed	Date Paid	Amount Paid	Bad D	Ad Hoc	Notes
The Grove		01/09/2007	£600.00		£0.00			
The Grove		01/10/2007	£600.00		£0.00			
The Grove		01/11/2007	£600.00		£0.00			
The Grove		01/12/2007	£600.00		£0.00			
The Grove		01/01/2008	£600.00		£0.00			
The Grove		01/02/2008	£600.00		£0.00			
The Grove	6	01/03/2008	£600.00		£0.00			
The Grove		01/04/2008	£600.00	1	£0.00			
The Grove		01/05/2008	£600.00		£0.00			
The Grove		01/06/2008	£600.00		£0.00			
The Grove		01/07/2008	£600.00		£0.00			
The Grove		01/08/2008	£600.00		£0.00			



Now, obviously, you will not be receiving £600 in one lump sum every month from Mr Grosvenor. You will only be receiving £400 a month, with £50 every week of the month. This is where we make use of the notes section and the ability to add and edit payments using the buttons at the left. For the first month (September), I have entered the payments as they will occur. See Screenshot 3 below.

Property Name	-	Date Owed	Amount Owed	Date Paid	Amount Paid	Bad D	Ad Hoc	Notes	
The Grove		01/09/2007	£600.00	01/09/2007	£400.00			DSS Payment	
The Grove		01/09/2007		08/09/2007	£50.00			Tenant top-up	
The Grove		01/09/2007		15/09/2007	£50.00			Tenant top-up	
The Grove		01/09/2007		22/09/2007	£50.00			Tenant top-up	
The Grove		01/09/2007		29/09/2007	£50.00			Tenant top-up	
The Grove		01/10/2007	£600.00	01/10/2007	£400.00			DSS Payment	
The Grove		01/10/2007		06/10/2007	£50.00			Tenant top-up	
The Grove		01/10/2007		13/10/2007	£50.00			Tenant top-up	
The Grove		01/10/2007		20/10/2007	£50.00			Tenant top-up	
The Grove		01/10/2007		27/10/2007	£50.00			Tenant top-up	
The Grove		01/11/2007	£600.00	01/11/2007	£400.00			DSS Payment	
The Grove		01/11/2007		03/11/2007	£50.00			Tenant top-up	
The Grove		01/12/2007	£600.00		£0.00				
The Grove		01/01/2008	£600.00		£0.00				

#### **Screenshot 3**

With the first payment date (01/09/07) highlighted, click on Edit Rent Payment. Enter the amount as £400, enter the date (01/09/07) and make a note that this is a DSS Payment. See Screenshot 3a below. Click on Save.

This has created your first installment of £400.

Now, with that first payment still highlighted, click on Add New Payment. This will create an 'ad hoc payment' and will be entered with a tick in the 'ad hoc' column of the rent schedule. See Screenshot 3b.

You will also have to enter the date on which the tenant made this top-up payment. In this example I have entered the date of every Saturday, as we are assuming that the tenant tops up weekly.



## Screenshot 3a

Tenancy Details -		
Last Name:	First Name:	
Grosvenor	Steven	
Property Name:		
The Grove		
Paumant Dataila		
Date Owed:	Amount Owed:	
01/09/2007	£600.00	
Date Paid:	Amount Paid:	
	£400.00	
	Outstanding Amount:	
	£600.00	
Notes:		
DSS Payment	A	

### Screenshot 3b

Tenancy Details		
Last Name:	First Name:	
Grosvenor	Steven	
Property Name:		
The Grove		
01/09/2007 Date Paid: 01/09/2007	£600.00 Amount Paid:	
01/03/2007	Outstanding Amount:	
Notes:	£50.00	
Tenant top-up	*	

Now, when October comes around and it's time for another monthly DSS payment, highlight the 01/10/07 date and click Edit Rent Payment. You must take care not to mix up Add New Payment and Edit Payment or this will make a mess of your schedule.



As a useful reminder, you might even note this last point in the notes section of the tenant manager, as shown in Screenshot 3c below.

Screenshot 3c

Personal information -			Most Recent Tenan	icy
Tenant Title:	First Name:	Last Name:	Property Name:	
Mr ···	• Steven	Grosvenor	The Grove	
Initials:	Application Form L	ink:	Start Date:	End Date:
			•• 01/09/2007	• 01/10/2008 •
Telephone:	Mobile:	E-mail:	Rent:	Deposit:
			£60	0.00 £100.00
Tenant Occupation			Notes and Commer	nts
Occupation:		Work Telephone:	Notes:	
Street No and Name:	City:	Post Code:	DSS pays £400 mo weekly with £50 pa Use Edit button to r Add button to make	nthly - tenant tops up yments nake DSS payments and e Tenant payments
Town:	County:	Country:	Applicat	ion Form
		United Kingdom		ion rorm

If you have any questions or problems, you can contact us at <a href="mailto:support@propertyportfoliosoftware.co.uk">support@propertyportfoliosoftware.co.uk</a>